

Notice of Data Security Incident

Spectrum Vision Partners, Inc. (“SVP”) is committed to protecting the confidentiality and security of the information we maintain. SVP experienced a data security incident that involved information pertaining to certain patients. This notice explains the incident, measures that have been taken, and some steps patients can take in response.

On December 4, 2023, SVP learned of a data security incident that disrupted the operations of some of our IT systems. We immediately took steps to secure our systems, contain the incident, and notify law enforcement. Additionally, a third-party forensic investigation firm was engaged to investigate.

Through our ongoing investigation, we determined that an unauthorized party gained access to our IT network between the dates of September 22, 2023, and December 21, 2023. While in our IT network, the unauthorized party accessed and/or acquired files that contain information pertaining to certain SVP patients affiliated with practices SVP manages. The information varied by patient but could have included names, dates of birth, and clinical information, such as the name of the treatment facilities, the name of healthcare providers, diagnosis, and dates of service.

On February 2, 2024, SVP began mailing letters to patients whose information may have been involved in the incident. SVP established a dedicated, toll-free incident response line to answer questions that individuals may have. If you believe your information was involved and have any questions about this incident, please call 833-918-1090, Monday through Friday, between 9:00 a.m. – 9:00 p.m., Eastern Time, except for major U.S. holidays. Please reference the following number when you call: B114985.

For patients whose information was involved in the incident, we recommend reviewing the statements you receive from your health plan and contacting your health insurer immediately if you see services that you did not receive.

We take this incident very seriously and sincerely regret any concern this may cause. To help prevent something like this from happening again, we have implemented additional safeguards and technical security measures to further protect and monitor our systems.